

Fees for End User on Cards Issuing

Card issuance

	Basic	Standard	Premium
Mastercard Prepaid card	2 €	3 €	4 €
Mastercard Debit card	4 €	5 €	6 €
Mastercard Virtual Debit Card	1 €	N/A	N/A
Mastercard Prepaid/Debit limit upgrade	0 €	10 €	300 €

(*fees do not include delivery cost)

Card monthly maintenance

	Basic	Standard	Premium
Mastercard Prepaid card	1 €	2 €	3 €
Mastercard Debit card	2 €	3 €	4 €
Mastercard Virtual Debit Card	1 €	N/A	N/A

Cash withdrawal and payments

ATM cash load	On demand
ATM Cash withdrawal	2.30 € +1.4%
Manual Cash Advance	6.40 € +1.6%
POS Purchase	0.48 €
E-Com transaction	0.41 €
ATM balance inquiry or failed cash withdrawal	0.90 €
Any transaction incurred in a different currency	2.95 %
Chargeback	25.00 €
IBAN/account to card account transfer	0.20 %
SMS/3ds operation	0.35 €
Monthly SMS Alert fee	4.10 €

Miscellaneous

KYC/AML check (per request)	1.5 €
PIN, Google Authenticator or Secret Question retrieval	5 €
Suspicious traffic fee	3.5 €
Transaction monitoring fee	1.5 €
Cardholder account activation in online system	1 €
Compliance check	0 €
Card account closure	9 €
Individual Unique Card Design	From 1,000 €
PIN code assignment	0.9 €
Online statement	0.5 €
Hard copy statement	15 €
Lock card	0.1 €
Unlock card	0.5 €
Lost or stolen card reissuance	3 €
Express DHL	35 €
Shipping by regular post	3 €
Mastercard card special program issuing	60 €
Mastercard card special program monthly maintenance	60 €
Cardholder Card account	0 €
Cardholder Card account monthly	0 €
Card recycling	1 €
IOS/Android connection	0 €

Card Limits

	Type	Basic	Standard	Premium
POS Single Transaction Limit	Virtual debit	250 €	N/A	N/A
	Prepaid	250 €	3,000 €	5,000 €
	Debit	2,500 €	30,000 €	50,000 €
POS Daily Spend Limit	Virtual debit	500 €	N/A	N/A
	Prepaid	500 €	3,000 €	5,000 €
	Debit	5,000 €	30,000 €	50,000 €
POS Monthly Spend Limit	Virtual debit	1,000 €	N/A	N/A
	Prepaid	1,000 €	75,000 €	150,000 €
	Debit	10,000 €	750,000 €	1,500,000 €
ATM Single Withdrawal Limit	Virtual debit	N/A	N/A	N/A
	Prepaid	100 €	2,500 €	5,000 €
	Debit	1,000 €	5,000 €	10,000 €
ATM Daily Withdrawal Limit	Virtual debit	N/A	N/A	N/A
	Prepaid	150 €	2,500 €	5,000 €
	Debit	1,500 €	50,000 €	50,000 €
ATM Monthly Withdrawal Limit	Virtual debit	N/A	N/A	N/A
	Prepaid	1,000 €	75,000 €	150,000 €
	Debit	10,000 €	750,000 €	1,500,000 €
Daily Load Limit	Virtual debit	500 €	N/A	N/A
	Prepaid	500 €	5,000 €	5,000 €
	Debit	5,000 €	50,000 €	50,000 €
Monthly Load Limit	Virtual	1,000 €	N/A	N/A
	Prepaid	1,000 €	75,000 €	150,000 €
	Debit	10,000 €	750,000 €	1,500,000 €
Yearly Load Limit	Virtual debit	2,500 €	N/A	N/A
	Prepaid	2,500 €	900,000 €	1,800,000 €
	Debit	25,000 €	9,000,000 €	18,000,000 €
Maximum Card Balance	Virtual debit	2,500 €	N/A	N/A
	Prepaid	2,500 €	900,000 €	1,800,000 €
	Debit	25,000 €	9,000,000 €	18,000,000 €

Document requirements

Basic

- First/Last name • Date of birth • E-mail address
- Phone number • Home address

Standard

- Proof of ID (Passport, Driver license, national ID)
- Proof of address within past 3 months (utility bill, bank or tax statement)

Premium*

- Source of wealth (income statement, tax declaration, inheritance form, etc.)
- *Premium is subject to the highest compliance check

VAT not included

Effective from: August 1, 2021